The FedDebt Journey

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What Was FedDebt?

New software program being developed for Cross-Servicing program only

Debt management system to move debts through collection strategy and report collections

Web based interface for Federal Agency access

FMS Challenge

- Replace current Cross-Servicing debt management system
- Some limitations to current system but now maintenance is internal to FMS and it is a stable system
- Current system not exactly what we need decision made to build a new system

Next Step – Evaluation of Current System

FMS had a study performed of Financial Management Service (FMS) systems and enterprise architecture by contractor

Contractor Focused on Need to:

- maximize collections by using collection tools based on Federal Agency needs
- provide timely and accurate debt information to agencies and public sector
- report on condition of government debt portfolio and collect management information
- perform accurate accounting on collections and avoid over collection

Contractor Recommendations:

FMS should have two primary contact points for stakeholders accounting and transaction processing debt management

Implement a structure that would eliminate data redundancies

Contractor Recommendations:

Develop Integrated Agency Interface / Single Interface

Develop Data Repository / Data Mart

Research Commercial-Off-The-Shelf (COTS) software for Cross-Servicing system component & other system functionality

Subsequent to Contractor Recommendations:

Determined New Goals

Determined New Direction

Goals of Expanded FedDebt System

Integrate all DMS systems - Accounting, Cross-Servicing and TOP

Consolidate debt and debtor data in redesigned database structure - eliminate redundancy

Integrated Agency Interface for Federal Agencies in terms of incoming & outgoing files

Goals of Expanded FedDebt System

Web enabled access for Federal Agencies to access DMS debt collection system

Separate and protect sensitive data

Utilize off-the-shelf products when possible to decrease build time

Enterprise-Wide Reporting using Extraction Transformation and Loading (ETL) tool.

FMS Chose The New Direction

New scope of project is to develop an Integrated DMS system that includes:

Formalized FedDebt Implementation Strategy

Data Dictionary

Data Repository / Data Mart

Integrated Agency Interface

Enterprise-Wide Reporting

Business Process Management (BPM)

Flexible Enterprise Architecture – Service Oriented Architecture (SOA) being adopted as an industry wide standard

FedDebt Implementation Strategy

Incremental Approach

Implement applications over a period of time

Layered Architecture

Abstracted Reusable Functionality

Reduce maintenance costs over the System Lifecycle

Data Considerations:

Data Dictionary – Central source of information on data elements from all DMS applications. Goal – standardize data names, field lengths, and data types.

Data Repository / Data Mart — A production data repository consolidating like data between FedDebt/Cross Servicing and TOP to eliminate data redundancy between the two systems.

Enterprise-Wide Reporting

Accommodated by using an ETL tool

Extract and compile / aggregate data from disparate data sources

Business Process Management (BPM) – general term for the services and tools that support explicit process management (such as process analysis, definition, execution, monitoring, and administration), including support for human and application-level interaction.

BPM

Intelligent routing of transactional work based on predetermined parameters (Workflow Engine)

State of the Art Service Oriented Architecture (SOA) –

SOA - An approach for building distributed systems, which delivers application functionality as services to end-user applications or other services.

^{*}From IBM Business Integration Overview Presentation

SOA

Defines an Open Standards Architecture which represents Software Assets as Services

Provides a standard way of representing, and interacting with Software assets

Loose coupling between services

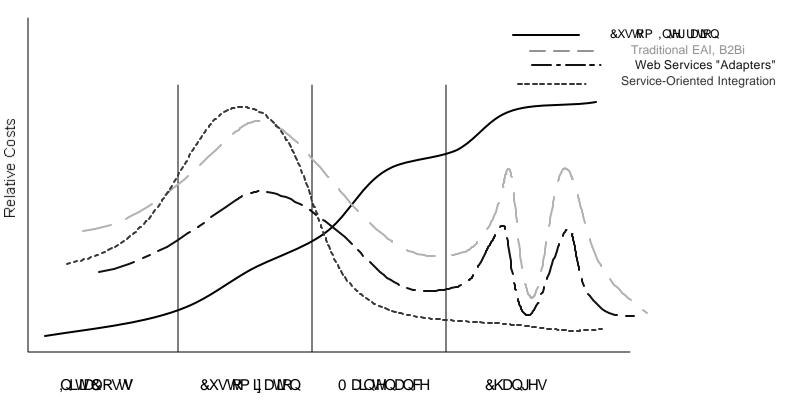
Individual software assets become reusable building blocks for developing other applications

Can accommodate all applications within the enterprise

*From IBM Business Integration Overview Presentation

The Economics of Integration

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Impact on Agency

One repository for debt collection

Single source for information

Federal Taxpayer Information - DMS will work with IRS to resolve any possible issues

Single File format

working on consolidated incoming file format using TOP type structure - fixed length fields

DMS will build a bridge for old formats

Information to Federal Agencies one collection file

Impact on Agency

File formats, intended to be issued in early 2004, have been delayed until late 2004 or early 2005

Expanded FedDebt system may take longer but will be a better product

When?

- Current timeline for entire FedDebt system is a little over two years
- Cross-Servicing Component delivered June 2005
- File formats will be provided in advance so Agencies may prepare FMS/DMS will provide bridge for the current format
- Project Updates will be provided periodically
- Training for Federal Agencies on system use planned

Questions

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